



**ST. AUGUSTINE HEALTH CAMPUS**

*Continuing the Healing Ministry of Christ*

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[www.staugustinemanor.org](http://www.staugustinemanor.org)

## **NEWS RELEASE**

### **St. Augustine Employees Celebrate Second Consecutive Deficiency-Free Survey**

(Cleveland) July 31, 2011—Among nursing home ratings in Ohio, one of the highest confirmations of quality is to receive a deficiency-free survey from the Ohio Department of Health. Employees from St. Augustine Health Campus are pleased to announce the achievement of their second consecutive deficiency-free survey.

The Ohio Department of Health conducts unannounced on-site inspections annually to all 900+ long-term facilities in the State. This past week, a team of surveyors spent four days at the Manor, which cares for 248 medically complex, chronically ill and aging individuals. The purpose of the inspection is to ensure that facility is in compliance with more than 372 State and Federal Regulations, including safety, quality of care, patient rights, food service, and administration and nursing care. The survey team reviewed documentation; observed care and services provided; conducted interviews with residents, families, staff and more.

“With increasingly stringent regulations and decreased funding, achieving the deficiency-free rating is more difficult. To receive two consecutive deficiency free ratings is really a reflection of the work that is done every day of the year by St. Augustine’s dedicated staff,” said Andrew Koha, President and CEO. “Only five percent of homes achieve a deficiency-free rating.”

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Rehabilitation, Subacute, Skilled Nursing,  
Home Health Care  
7801 Detroit Avenue  
Cleveland, OH 44102  
216-634-7400; Fax 216-634-7483

Assisted Living at St. Augustine Towers  
7821 Lake Road  
Cleveland, OH 44102  
216-634-7444; Fax 216-6347-2717

Child Enrichment Center  
7801 Detroit Avenue  
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This was the second recognition St. Augustine has earned recently. Earlier this year, it was rated #2 in the state for Family and Customer Satisfaction, by the Ohio Department of Aging.

“What truly sets St. Augustine apart is that the employees aren’t only there to perform their jobs, they are a staff comprised of compassionate people, eager to make a difference. They are a staff that values human life.” said Dana Carns, Development Director.

St. Augustine Health Campus is a non-profit long-term care, skilled nursing, rehabilitation, and assisted living facility located in the old St. John’s Hospital Building. In addition, St. Augustine offers home health care and Holy Family Hospice through its Health Ministries.

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